

LYNCH & ASSOCIATES P.C.

Claims Handling for North Carolina Property & Casualty Insurance

North Carolina has adopted a version of the Unfair Claims Practices Act. It is N.C.G.S.A. § 58-63-15(11). However, with one exception, North Carolina has not adopted specific time frames for compliance with any of the provisions of that act by either statute or regulation.

The one exception to the above is N.C. Admin. Code tit. 11, 4.4.0421(1) requiring that “loss and claim payments shall be mailed or otherwise delivered within 10 business days after the claim is settled.”

(Current as of August 2008) - **This chart is not to be used as a substitute for reviewing the actual statutes and regulations.**