



Claims Handling for Mississippi  
Property & Casualty Insurance

ACT TO BE PERFORMED	COMPLIANCE TIMEFRAME	REFERENCE
Furnish forms to claimant for filing proofs of loss	Within 15 days of receiving notice of claim	MS ST § 83-9-5(1)(f)
Pay all benefits payable under policy for a clean claim where claims are submitted electronically	Within 25 days after receipt of written proof of loss	MS ST § 83-9-5(1)(h)(1)
Pay all benefits payable under policy for a clean claim where claims are submitted in paper format	Within 35 days after receipt of written proof of loss	MS ST § 83-9-5(1)(h)(1)
Notify provider or the insured of the reasons why the claim or portion thereof is not clean and will not be paid and what substantiating documentation and information is required to adjudicate the claim as clean where claim is submitted electronically	Within 25 days after receiving an electronic claim	MS ST § 83-9-5(1)(h)(1)
Notify provider or the insured of the reasons why the claim or portion thereof is not clean and will not be paid and what substantiating documentation and information is required to adjudicate the claim as clean where claim is submitted in paper format	Within 35 days of receiving a paper claim	MS ST § 83-9-5(1)(h)(1)
Pay any claim or portion thereof resubmitted with the additional supporting documentation and information requested	Within 20 days after receipt	MS ST § 83-9-5(1)(h)(1)

(Current as of August 2008) - **This chart is not to be used as a substitute for reviewing the actual statutes and regulations.**