



LYNCH & ASSOCIATES, P.C.

Defending Insurance Companies & Self-Insureds

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CLAIMS HANDLING FOR CONNECTICUT Property & Casualty Insurance

ACT TO BE PERFORMED	COMPLIANCE TIMEFRAME	REFERENCE
Acknowledge and act upon communications with respect to claims arising under insurance policies	With reasonable promptness	Conn. Gen. Stat. Ann. § 38a-816(6)(b)
Affirm or deny coverage of claims	Within a reasonable time after proof of loss statements have been completed	Conn. Gen. Stat. Ann. § 38a-816(6)(e)
Settle claims where liability has become reasonably clear	Promptly	Conn. Gen. Stat. Ann. § 38a-816(6)(m)
Provide a reasonable explanation of the basis in the insurance policy for the denial of a claim or offer of compromise settlement	Promptly	Conn. Gen. Stat. Ann. § 38a-816(6)(n)

(Current as of May 2010) – This chart is not to be used as a substitute for reviewing the actual statutes and regulations.